

Reporting Online Safety Incidents

If your child is experiencing abuse or unwanted contact online, there are several in-platform controls available to help manage the situation.

Quick links to reporting incidents on social media platforms:

- [TikTok](#)
- [Instagram](#)
- [Snapchat](#)
- [Facebook](#)
- [Discord](#)
- [Twitter](#)
- [YouTube](#)

Reporting to have embarrassing, inappropriate, or hurtful posts or comments removed from social media, messaging apps and/or gaming platforms as soon as possible, is essential. Reporting to the platform is generally the first step but if you have ongoing concerns, or if the incident is serious (such as severe cyberbullying, image-based abuse, or involving child exploitation material), consider reporting it to the [Office of the eSafety Commissioner](#). In some cases, it may also be appropriate to seek assistance from your child's school or local law enforcement.



TikTok allows users to report people for cyberbullying, impersonation and sharing inappropriate or illegal content. Users are able to block people from interacting with them through the platform and delete unwanted comments. Privacy controls can also be used to restrict who can view, comment, and duet a user's posts. [Report content on TikTok](#)



Instagram has a range of tools available to help users manage cyberbullying and other forms of unwanted contact or abuse. If your child is the target of unwanted contact on Instagram, try looking through the management tools available together, and discussing which management option your child is most comfortable with. [Report content on Instagram](#)



Snapchat

Snapchat allows users to report abuse, including harassment, bullying or any other safety concerns. Every report is reviewed by someone at Snapchat, usually within 24 hours. [Report content on Snapchat.](#)



Facebook

Facebook allows users to report comments, people, groups, advertisements, and more. Facebook will review and take action where an item breaches the platform's community guidelines. A user can also block certain people from interacting with or viewing their page or content. [Report content on Facebook](#)



Discord

Discord's Trust and Safety team is a service users can contact if they have any concerns about abusive behavior or their safety on the platform. To report a concerning message, users need to tap and hold the message in question and click report. Once reported, Discord will receive the report and run it against their online community guidelines. If Discord finds the content to be in violation of their guidelines they will issue a warning, remove the content, or remove the accounts and/or servers responsible. [Report content on Discord](#)



Twitter

Twitter allows users to report experiences of abusive behaviour such as harassment and bullying, and any other safety concerns they may encounter on the platform. Reporting can be done directly from a Tweet, profile, or Direct Message (DM), and within 24h, Twitter will review this report and if it violates their policies, they will take any necessary action (ranging from a warning to permanently suspending the account). [Report content on Twitter](#)



YouTube

YouTube allows users to report inappropriate content, problematic search predictions, abuse, or other content that breaches their community guidelines. YouTube does not allow users to make comments on videos featuring children. [Report content on YouTube](#)

Quick links reporting incidents on messaging apps:

- [Messenger](#)
- [Skype](#)
- [WhatsApp](#)
- [Zoom](#)



Messenger

Messenger allows users to block people and delete messages/conversations. Users can also report people for being abusive, inappropriate, or for spamming. [Report content on Messenger](#)



Messenger Kids

Messenger Kids allows users to block people and delete messages/conversations. Users can also report people for being abusive, inappropriate, or for spamming. [Report content on Messenger Kids](#)



Skype

Skype allows users to block contacts. Users are also able to report other users to Skype. [Report content on Skype](#)



WhatsApp

WhatsApp allows users to block and report other accounts. If a user violates the platform's Terms of Service, then WhatsApp may ban their account. [Report content on WhatsApp](#)



Zoom

Zoom is a communication platform that allows users to block contacts and report participants for inappropriate behaviour during meetings. [Report content on Zoom](#)

Quick links reporting incidents on gaming platforms

- [Fortnite](#)
- [Minecraft](#)
- [Roblox](#)
- [Among Us](#)



Fortnite allows users to report players for bad behaviour. Fortnite reviews reports and takes action against players that have breached their code of conduct. [Report content on Fortnite](#)



Minecraft offers lots of options for controlling who can play and communicate with your child. If your child is being targeted on the platform, you can mute, block, and report the problematic player. [Report content on Minecraft](#)



Roblox allows users to block and report abuse and other rule violations. There are also in-platform controls that allow you to control who can contact your child (see our Roblox guide for more information). [Report content on Roblox](#)



Abuse and inappropriate behaviour in chats can be reported via the chat interface. Hosts can kick or ban players from games via the lobby screen. [Report content on Among Us](#)

Visit ySafe's [Online Safety Hub](#) to find out more how to report on other platforms.

www.interactionservices.org/online-safety-training